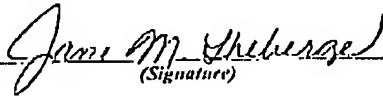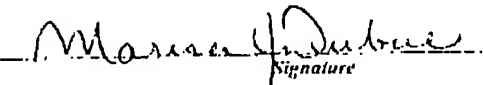OFFICIAL

CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8)	Docket No.
Applicant(s): BERNARD IULO ET AL.	POU920010025US1

Serial No. 10/008,742	Filing Date 11/05/2001	Examiner Kuen S. Lu	Group Art Unit 2177

Invention: A CONSOLIDATED MONITORING SYSTEM AND METHOD USING THE INTERNET FOR DIAGNOSIS OF AN INSTALLED PRODUCT SET ON A COMPUTING DEVICE

RECEIVED
CENTRAL FAX CENTER

JUN 16 2004

I hereby certify that this _____ Amendment Transmittal, Amendment _____
                                          (Identify type of correspondence)

is being facsimile transmitted to the United States Patent and Trademark Office (Fax. No. 703-872-9306 _____

on _____ June 16, 2004 _____
              (Date)

Jane M. Theberge _____
(Typed or Printed Name of Person Signing Certificate)

(Signature)

Note: Each paper must have its own certificate of mailing.

P18/REV01

AMENDMENT TRANSMITTAL LETTER (Large Entity)	Docket No.
Applicant(s): BERNARD IULO ET AL.	POU920010025US1

Serial No. 10/008,742	Filing Date 11/05/2001	Examiner Kuen S. Lu	Group Art Unit 2177

Invention: A CONSOLIDATED MONITORING SYSTEM AND METHOD USING THE INTERNET FOR DIAGNOSIS OF AN INSTALLED PRODUCT SET ON A COMPUTING DEVICE

TO THE COMMISSIONER FOR PATENTS:

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST # PREV. PAID FOR		NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	21	-	29	=	0	x $18.00	$0.00
INDEP. CLAIMS	5	-	5	=	0	x $86.00	$0.00
Multiple Dependent Claims (check if applicable) ☐							$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT							$0.00

☒ No additional fee is required for amendment.

☐ Please charge Deposit Account No.   in the amount of

☐ A check in the amount of   to cover the filing fee is enclosed.

☒ The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No.   09-0463

  ☒ Any additional filing fees required under 37 C.F.R. 1.16.

  ☐ Any patent application processing fees under 37 CFR 1.17.

Signature

Dated: June 16, 2004

Marisa J. Dubuc
Registration No. 46,673
Cantor Colburn LLP
55 Griffin Road South
Bloomfield, CT 06002
(860) 286-2929
(860) 286-0115 FAX
Customer Service No. 23413

I certify that this document and fee is being deposited on with the U.S. Postal Service as first class mail under 37C.F.R. 1.8 and is addressed to the for Patents, P.O. Box 1450, ALexandria, VA 22313-1450.

Signature of Person Mailing Correspondence

Typed or Printed Name of Person Mailing Correspondence

CC:

P11LARGE/REV06

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

OFFICIAL

Applicant:	BERNARD IULO	)
		) Group Art Unit: 2177
Serial No.:	10/008,742	)
		)
Filed:	NOVEMBER 5, 2001	) Examiner: Kuen S. Lu
		)
For:	A CONSOLIDATED MONITORING	)
	SYSTEM AND METHOD USING THE	) Confirmation No.: 5945
	INTERNET FOR DIAGNOSIS OF AN	)
	INSTALLED PRODUCT SET ON A	)
	COMPUTING DEVICE	)

AMENDMENT

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

In response to the Office Action mailed March 16, 2004, please amend the
Application as follows:

POU920010025US1

1